

22nd May, 2023

BANKING MOHTASIB HOLDS FIRST EVER HEARINGS AT MIRPUR, AJK

With a view to facilitating the banking customers and resolve their grievances at their door steps, the Banking Mohtasib Pakistan (BMP) held hearings of complaints against commercial banks for the first time at Mirpur, AJK on 22nd May, 2023.

Although Banking Mohtasib Office has recently been inaugurated at Muzaffarabad (AJK), however, keeping in view the distance and off the route location, arrangements were made for the facilitation of the complainants from Mirpur and its adjoining areas to plead their claims at Mirpur. The complainants presented their arguments in support of their claims before the Banking Ombudsman, Mr. Muhammad Kamran Shehzad in presence of authorized officials of relevant banks.

It may be added here that grievances of banking customers are heard and resolved by the Banking Mohtasib free of cost and there is no need to engage a legal counsel for pleading their cases.