



TENDER DOCUMENT

No. **BMP-TN-04/2020-21**

REQUEST FOR QUOTATION
(THIS IS PRICE ENQUIRY – NOT AN ORDER)

Please quote your best price for all items/services of following specifications. Earnest Money 2%
Please read the instructions attached herewith Rs. _____ PO/DD No. _____

Lot	Description / Specifications <u>Maintenance Contract for Two Years</u> <u>(Except Lot E & H for One Year)</u>	Location	Qty	Unit Price Rs.	Amount Rs.
A	Maintenance of HP Enterprise Server Equipments				
1	HPE ProLiant BL460c Gen9 - 24x7 support (Microsoft Server 2012 R2 and Exchange 2013 Support)		6		
2	HP BLc7000 CTO 3in1 LCD Plat Enclosure with HP VC Flex-10/10D Module and HP B-series 8/24c SAN Switch (2)	KHI			
3	BladeSystem c-Class - 24x7 support		1		
4	HP MSA 2040 - 24x7 support		1		
4	HP StorageWorks 1/8 G2 Tape Autoloader - 24x7 support		1		
B	Maintenance of HP End-user Equipments (NBD Support)				
1	HP Pro Desk 400 G1 MT PC with 18.5" LED Monitor		6		
2	HP Pro Desk 400 G2 MT PC with 18.5" LED Monitor		49		
3	HP Pro Book 450 G4	KHI/	1		
4	HP Pro Book 450 G3	Lhr/	2		
5	HP ProBook 4530s	Rwp/	1		
6	HP Laser Jet P1102 Printer	Mult/	10		
7	HP Color Laser Jet Ent. 500 M551DNE Printer	Pswr	1		
8	HP PRINTERS LaserJet 400 M402dn	/ Qta	13		
9	HP Laser Jet 400 M401DN Printer		3		
10	HP Scan Jet 5590 Digital Flatbed Scanner		1		
11	HP Scan Jet 200 Flatbed Scanner		3		
C	Maintenance of Lenovo Laptops				
1	Lenovo G50 – 45	KHI	1		
2	Lenovo Yoga 720		1		
D	Veeam Backup and Replication Enterprise Edition 24x7 support	KHI	1		
E	Fortigate-100-D UTM Bundle Re-subscription with 24x7 Standard Support (One Year) - Renewal Date Commence from 18th August 2020; OR Next Generation Firewall Hardware with License (for Specification Enclosed Annexure-A) (One year)	KHI	1		
F	Kaspersky Endpoint Security for Business, SELECT Antivirus complete suit with client-server model for 70 users	KHI	1		
G	RedHat Enterprise Linux Latest Re-Subscription 24 x 7 Renewal Date Commence from 16th November 2020	KHI	1		
H	Oracle Database Standard Edition Re-subscription with Standard Support for Production Server (One Year)	KHI	25		
I	Liebert ITA 16KVA/ 14.4KW UPS 24x7 support Maintenance Contract	KHI	2		



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INSTRUCTIONS FOR THE BIDDERS

1. ELIGIBLE BIDDERS

Tender is open to all firms and parties meeting the following requirements:-

- 1.1 The firm / bidder must be registered with the Income Tax and Sales Tax Department, Government of Pakistan. A valid registration certificate duly verified by the concerned departments along with latest Professional Tax Certificate for the current financial year should be attached with the bid.
- 1.2 Bidder must be Authorized Partner/Reseller of Principal in Pakistan and submit a valid Partner/Reseller Certificate or a letter issued by the Principal on which partner level category, e.g. Gold, silver etc., is clearly mentioned for the current financial year.
- 1.3 The bidder must have done business with at least 3 / 4 enterprise level company.
- 1.4 Those bidders who conform technical specifications & requirements including terms & conditions of the contract shall be eligible for award of contract.
- 1.5 For lots A, B, E, G and H, bidder must have certified engineers and submit relevant copies of valid certifications for respective Lots.

2. BID DOCUMENT COLLECTION AND BIDS SUBMISSION PROCEDURE

- 2.1 Bidders must quote on the RFQ (Request For Quotation) provided by BMP office and should avoid submitting bids on their separate letterhead or paper. However, where necessary bid may be elaborated on the letter head but the cumulative and consolidated bid amount be quoted on the RFQ with the duly agreed attached terms & conditions of RFQ. All pages of the bids shall be initialed / signed and official seal/stamp be affixed by the person (s) authorized to sign.

3. RATE

- 3.1 The vendor may submit their tenders for all the listed Lots or for specific Lot clearly mentioning the Lot number.
- 3.2 The rate quoted should be firm, final, and clearly written/typed out without any ambiguity.
- 3.3 Rates quoted must be inclusive of all duties and taxes.
- 3.4 The rates should be quoted on "Net of discount" basis. Discount allowed on the total amount of bid before submission of bid and no post bid variation or any discount offer shall be considered. Hence after no negotiation in respect of bid shall be carried out except for clarifications in writing.
- 3.5 In order to avoid ambiguous or incomplete bid, the bidder must pay attention to the following points while preparing RFQ.
 - a) No overwrite or re-write of prices / amount & use of Blanco etc.
 - b) Rates must be quoted against each & every line item mentioned in RFQ.
 - c) Price of bid total must be mentioned in words with figures.

4. BID SECURITY / EARNEST MONEY

- 4.1 The bidder shall furnish a bid security 2% of the total value of bid in the form of demand Draft/Pay Order/ Banker's Cheque in favor of Banking Mohtasib



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Pakistan. The said draft of the successful bidder will be retained and will be returned after a period of 3 months from the completion of the job. Personal Cheque will not be accepted as earnest money/ bid security.

- 4.2 Any bid not accompanied by or earnest money of short-value may be rejected by the Committee.
- 4.3 The bid security amount of un-successful bidders, who are not in competition will be returned earlier at the tender committee's discretion upon receiving a request.
- 4.4 The bid security may be forfeited if the successful bidder fails to fulfill obligations / terms and conditions of contract.

5. DEADLINE FOR SUBMISSION OF BID

- 5.1 Sealed bids along with 2% Bid Security shall be delivered in person or sent by the registered mail / courier, which should reach the office of Banking Mohtasib Pakistan Secretariat, 5th Floor, Shaheen Complex, M.R.Kiyani Road, Karachi on or before the closing date i.e. 13th July, 2020 by 02:30 pm.
- 5.2 E-mail or Faxed bid will not be accepted.
- 5.3 Any bid received after the date and time of tender opening will not be entertained and the bidders shall have no right to claim legal remedy.

6. OPENING OF BID

- 6.1 The tender committee will open the Bids at 03:00 pm on tender opening date as mentioned on PPRA website i.e. 13th July, 2020 in the presence of bidder's representatives who wish to attend the office of the Banking Mohtasib Pakistan Secretariat, Karachi.
- 6.2 The Chairman tender opening committee will resolve any issue raised by the bidders, on the spot and after that no complaint will be entertained.
- 6.3 The Chairman tender committee reserves the right to reject any one or all bids without assigning any reason.

7. CLARIFICATIONS / CORRECTORS OF BID

- 7.1 To assist in the examination, evaluation and comparison of the bids, the Committee, at its discretion, asks the bidders for a clarification of its bid. The request for clarification and the response shall be in writing and no change in the rate or substance of the bid shall be sought, offered or permitted.
- 7.2 Arithmetical errors will be rectified in the following manners:
 - 7.2 (a) If there is a discrepancy between unit rate and total rate that is obtained by multiplying the unit rate and quantity, the unit rate shall prevail and total rate shall be corrected. If there is a discrepancy between the words and figures the amount in words shall prevail. If there is a mistake in addition/totaling that can be corrected.
- 7.3 If the bidder does not accept the corrected amount of bid, his bid will be rejected and his tender security will be forfeited.

OTHER TERMS AND CONDITIONS

1. The vendor shall functionalize, configure/ reconfigure, monitor and fulfil its operational requirements continuously throughout the period of Warranty / Agreement.
2. The vendor shall immediately replace a part which becomes faulty or is faulty on arrival due to shipment and handling at the times of delivery and installation.
3. Bidder shall assign a designated contract administrator or on back-up for handling BMP office queries.
4. The bidder should have verifiable presence of support office in Karachi.



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5. The vendor is responsible for delivery of items and services at the designated premises of the Banking Mohtasib Pakistan without charging any extra cost such as cost of transportation etc.
6. The terms & conditions, requirements, specification including prescribed performance guarantee are made by BMP office and therefore has the right to interpret its terms and conditions and as such will not entertain any alternatives suggested or offered by the vendor.
7. All labour, tools (nonferrous if required), first aid box, ladder, materials and transportation to be provided by contractor.
8. The total amount of mentioned Services would be paid in installments according to mutual consent of both parties.
9. The total amount of provided goods would be paid on mutual consent of both parties.
10. If the contractor fails to complete the service / job or Delivery of services or material within time stipulated mention in the Purchase / Work Order the BMP office will be entitled to deduct from his due amounts or bills for job awarded through this order, other moneys due to him by BMP office, a value of 10% of the purchase order / service order shall be liable to be recovered from the contract on his default.
11. If BMP office avails the services of any third party as a result of negligence shown by the contractor, the amount paid to the third party will be deducted from the remaining installments of contractor.
12. The work will only be accepted after inspection and approval by the I.T Incharge of BMP office.
13. Quality is the prime concern of BMP office; no compromise shall be made in this regard. Only first class approved quality service/material, workmanship and supervision will be utilized by the contractor which shall strictly conform to the Purchase / Work Order specification.
14. In case of complaint against the vendor, BMP office reserves the right to hold an enquiry against the conduct of the vendor, when the vendor is found guilty of any of the following the BMP office may blacklist and cancel the order of the vendor.
 - General conduct of the vendor found unsatisfactory.
 - Indulged in malpractices.
 - Willfully tries to deceive the company.
 - Supplies the services/material which is off-specification to the sample or requirements.
 - Refuses to replace defective material/parts/services.
 - Does not meet delivery schedule and causing loss or affecting the operations of company adversely without giving any satisfactory justification.
 - Violates the terms and conditions of the purchase Order without seeking prior approval from the company.
 - When a vendor is subjected to be blacklisted, he shall not be eligible for future contracts and the company name with address and other data shall be also publicized on BMP office and PPRA websites.
15. Any other terms and conditions given by the bidder will not be acceptable to BMP office and offers consisting separate terms assigned by the bidder shall not be considered part of the bid, as only agreeing RFQ terms & conditions brings the vendors on the competitive bidding platform for evaluation.
16. The materials / equipment of restricted origin(s) cannot be quoted as per the policy of Government of Pakistan.
17. A sufficient time is allowed according to PPRA rules for bid submission, therefore bidders are requested to submit their bids accordingly and do not urge for extension.
18. BMP office may ask for any further information and details at any time during evaluation period if required.

Assistant Director (Coordination)



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RS. 50/- STAMP PAPER

CERTIFICATE

The bid documents have been filled in accordance with terms and conditions specified in bidding documents and there is no ambiguity regarding, evaluation criteria, award of work etc. I hereby undertake that the firm is not black listed by any Government what so ever.

Company Name and Address:

NTN #: _____

Sales Tax Registration: _____

Stamp: _____

Contractor Signature:

Authorized Person: _____

CNIC #: _____



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Annexure - A

Next Generation Firewall Specification (Total 01 Unit) - Lot E

Hardware Performance

- Must Have around 1Gbps NGFW Throughput or More
- Must Have Unrestricted Concurrent Users
- Must Have Minimum 4 x 1G Ethernet Interfaces

Network Security Firewall Components

- Intrusion Prevention System (IPS)
- Advanced Persistent Threats (APT) Prevention
- AI (Artificial Intelligence) enabled Anti-Virus and Anti-Malware
- Email Security Protection
- Cloud-Based Security Sandbox
- Vulnerability Scanning and Risk Assessment
- URL Filtering, Application Control, Bandwidth Management
- Web Application Firewall
- Security Report Center
- 1 Years Security Licensing (IPS, Anti-Virus & Anti-Malware, URL Database, Application Database, Cloud-Based Security Sandbox, Vulnerability Scanning and Risk Assessment, URL Filtering, Application Control, Bandwidth Management, Security Report Center, Web Application Firewall)
- 1 Years Software Upgrade & Technical Support
- 1 Years Return to Factory Hardware Warranty Service
- Must Quote Minimum 10 Concurrent Sites Connection for IPsec VPN
- Must Quote Minimum 30 Concurrent Users for SSL VPN
- Must Quote Principal Onsite Configuration & Installation
- Must Quote Principal Training & Certification For 3 Participants

General Features

- Must Be Listed in 2018 & 2019 Gartner Magic Quadrant for Next Generation Firewall
- Must Be Listed in 2019 / 2020 ICSA Labs Certified Next Generation Firewall
- Must Have Capability to Work Without Interruption Even License Is Expired
- Must Have 6000+ Application Control Signature Database
- Must Have Realtime Security Protection & Realtime Cloud Signature Database Update

Intrusion Prevention System

- IPS Vulnerability Database Must Be CVE Compatibility Certified
- Support More than 9000+ Entries in Vulnerability Database
- Able to Discover and Display the Vulnerability Database
- Automatically Block "Grey Threats", Logging and Upload to Cloud-Based Sandbox

Anti-Malware & Anti-Virus

- Artificial Intelligence Deep Learning Malware Detection
- File Anti-Virus Protection & File Filter
- Email Anti-Virus Protection & Email Attachment Filter
- Capability with Both Local AI Engine & Cloud Based AI Engine



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Application Control & URL Filtering

- More than 6000+ Application Signature Database
- Policy with User Based / IP Based / Group Based / Time Based

Server Security Risk Assessment

- Scan and Identify of Server Security Loopholes such as Open Port, System Vulnerabilities, Weak Passwords and etc.
- Risk Assessment Results Must Generated with Corresponding Reports with Detailed Description of Vulnerabilities and Provide Recommended Solution
- Risk Assessment will Automatically Affiliate with the IPS and Other Security Modules to Generate the Security Protection Policies

Web Application Firewall (Software Module OR Extra Hardware Appliance)

- Must have Listed in Any Year of NSS Labs for Web Application Firewall
- Must have AI-Based Machine Learning Threat Detection
- Must support Blocking OWASP Top 10 Attacks such as SQL Injection, XSS Attack, CSRF, OS Command Injection and etc.
- Must support Web Defacement Protection
- Must support HTTP Header Security
- Must support Custom Error Message & Error Code Handling
- Must support Scan and Identify of Server Security Loopholes such as Open Port, System Vulnerabilities, Weak Passwords and etc.
- Must support Risk Assessment Results with Corresponding Reports with Detailed Description of Vulnerabilities and Provide Recommended Solution
- Must support Automatically Affiliate with the IPS and Other Security Modules to Generate the Security Protection Policies

Security Report Center

- Built-in Report Center Which Provides Comprehensive Security Analyzing Reports
- The Report Center Must Provide Full Visibility to Network, Endpoint Clients and Servers with Multi-dimensional Analysis of Risks, Vulnerabilities, Attacks, Threats, Traffic and Behaviors
- Support to Generate Report into PDF and Send to Pre-defined Email Automatically on Daily/Weekly/Monthly Bases